

Workplace Smart Lockers

The key to smart
IT asset management



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Why your business needs to think smart

Hybrid has opened the door to more agile and efficient ways of working.

To facilitate the flexible needs of your remote workforce and mail distribution, you need a storage solution that's designed to be secure, streamlines labour intensive IT processes and delivers a seamless office experience to all employees and visitors.

This means introducing more efficient and flexible ways of handling valuable assets and inventory such as stationery items, IT equipment or PDA's. At the same time, it requires greater visibility into reporting and accountability tracking for improved security and governance of all valued assets across your enterprise.

What is a Smart Locker

They will transform the way you manage many aspects of your workplace, from managing incoming mail and parcels to controlling an inventory of valuable devices or equipment.

As an integrated part of your digital workflows, they provide advanced storage solutions that offer 24/7 manageable access, end-to-end tracking of usage, new

more efficient business processes, automation and full management reporting capabilities.

Smart lockers are the key to unlocking the full potential of your IT infrastructure; empowering your workforce and visitors with an improved user experience, streamlined IT processes and enhanced visibility of your most valued assets.



With nearly 60% of IT teams spending the majority of their time on IT support. 1 in 3 IT leaders state that reducing the time their teams spend on repetitive tasks is a key priority.



Exclaimer,
2024





1 in 4 employees when asked what factors would improve their fulfilment at work cited having the right tech to free up their time for more rewarding work.



Ricoh,
2024



Benefits

Enable Smart Asset and Device Management

Smart Asset Management Lockers can distribute assets at the point when they are needed, quickly and efficiently. With secure, self-service automated lockers, your workforce can easily access tools and equipment without interrupting workflows. And through accurate individual usage tracking and security, you can minimise losses, damages, delays, and the need to manually hand out equipment, which is costly, labour intensive and error prone.

Reduce on-site service requests

Ricoh Smart Lockers increases the general IT service level offered to employees and visitors with remote 24/7 IT hardware services and support. With fewer touch-points and automated processes, you can eliminate up to 95% of redundant service tasks and minimise on-site IT service requests.

Greater visibility and control of your valuable assets, 24/7

Ricoh Smart Lockers is not just a “key less” way to offer safe keeping of devices assets. It’s the key to smart asset management and handling across your enterprise.

As a fully integrated solution, our smart lockers automate time consuming distribution tasks, simplify workspace management, and enhance security, tracking, reporting and distribution of IT/AV assets and devices across your enterprise.

Extend your smart workflows into asset management

- Improved flexibility and usage
- Greater security and governance
- New processes and efficiency
- End-to-end user visibility and management
- 24hr access with different security options
- Reporting and accountability tracking



Did you know, you can reduce IT equipment issuing/receiving time by 80% with Ricoh Smart Lockers?

Optimise IT spend and boost employee productivity and satisfaction

Ricoh Smart Lockers provide real-time data on the usage and utilisation of all shared devices across your enterprise. With greater visibility into exactly who collected what and when, what has been returned, and what condition it is in, you can achieve greater control of your inventory. And with advanced reporting and monitoring into needed service level, you can protect against misuse and increase the utilisation of all shared devices across your enterprise.

Enable change at work

Employees – Improve user experience

- Allow users to access what they need 24/7
- Enable 100% self-service of your IT equipment and supplies

Streamline IT service processes

- Reduce IT equipment issuing/receiving time by 80%
- Integrate services into the general user experience of the office suite

Manage and account for your business inventory

- Increase end-to-end visibility and management of all shared devices
- Optimise IT spend with accurate insights into needed service level of all device categories



Smart lockers can be personalised with additional functions and can be used in lots of different ways. We are already considering others that can enable us to offer further services to employees.



Valentina Marchesini, HR Manager,
Marchesini Group



We have one point of contact we can approach with questions. Someone attends periodically to carry out preventative maintenance on the lockers. If there are ever any faults, we can trust in the service provided by Ricoh.



Enzio Hermkens, Distribution Manager,
Trimble



Which solution is right for you

Ricoh Smart Lockers come with three key applications, to suit your business needs and future-proof your office space. Ricoh provide four key types of locker, which are all customisable to suit your office environment.



Smart Mail & Parcel Lockers

100% Accountability

Increase convenience for your employees and save on time and the workload of your mailroom staff with secure and streamlined mail distribution management.



Smart Inventory Lockers

Streamline Management

Achieve better governance of your business inventory including IT assets, consumables and stationery. By providing visible, self-service secure storage users can select and access stock easily. Smart security allows for easy tracking, reporting and cost centre billing.



Smart Asset Management Lockers

Get full visibility of all shared devices across your enterprise to quickly identify who has used a device, when it was returned and whether it is broken or damaged.

For more information,
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